

## **CEM x ICBC bill printing service**

Customers can now use the self-service kiosks at ICBC (Macau) branches located at Trust Leisure Garden, Hap Fu and La Cité for printing the latest electricity bill for free and make payments at the same time. This service will gradually expand to other ICBC (Macau) branches. Let's protect our environment by reducing paper usage and minimizing unnecessary printing!



## EV new public charging tariffs and rebate

The Macau SAR Government recently reduced the public charging tariffs for electric vehicles (EVs). The fees of public charging at medium and fast speeds have been decreased to MOP2.98 and MOP3.44 respectively, a reduction by up to 24%. Additionally, the off-peak tariff time of highest usage for slow charging has been brought forward from 11pm to 8pm.

What's more? From 1 June to 31 December 2024, for EV owners whose total monthly charging fee reaches MOP500 or above, CEM will rebate 5%, with a maximum rebate of MOP200 per account per month!

## Injecting green energy into the grid

Currently there are 9 photovoltaic (PV) systems connected to the Macau power grid, with a total installed capacity of 3,226 kWp, expected to produce more than 1.8 million kWh of green electricity, approximately 4.7 times the amount produced in 2023. The first megawatt-level photovoltaic power generation project was put in operation in October 2023, representing a new milestone for Macau's photovoltaic power generation.



## What causes circuit breakers to trip?

The most common root cause for a breaker to trip is an overloaded circuit. Having multiple high-power appliances running on the same circuit, such as air conditioners, hairdryers, or heaters, will cause overload, resulting in a power trip. What should you do to minimize the risk of tripping?

- Avoid operating too many electrical devices simultaneously;
- If using a particular appliance causes frequent tripping, discontinue its use and arrange for repair;
- If the power capacity within your premises is insufficient to meet your electrical needs, apply to increase the subscribed demand via CEM APP.

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