

Smart meters already cover the entire city

CEM has reached the significant milestone of achieving full coverage of smart meters across Macau in August 2024, ahead of its deadline and covering all types of customers.

Smart meter offers a range of advantages that can make your life easier and save you money. With a significant reduction in manual readings, you experience more flexibility through automated remote reading. You can also track your energy consumption to detect irregular energy usage or adjust your usage habit. With remote energization, seamless power connection is available for new power supply contracts in new buildings, and much more.



NK+ and BOCPay: Check out the new features

Perfect for users of "NK+"! New features include pay & prepay electricity bill, pay connection charge/job cost, top up CEM EV wallet, charge EV, and search EV charging station. Simply go to the NK+ homepage, select the "CEM Services" section, and choose the service you need.

More good news! In addition to using the ICBC e-payment channel for payment and top up EV wallet, you can now also use BOCPay - it is so convenient and fast!



Pay for EV charging with Visa and Mastercard

EV owners can pay for EV charging fees through VISA and MASTERCARD credit cards. Simply select "Credit Card" as payment method before starting charging, then select "VISA/MASTERCARD" and complete the credit card payment verification, and you are all set!

Note that we will pre-authorize MOP800 from your credit card and only the actual charging amount will be processed upon completing charging.



Safety instructions when charging e-motorcycles

- ✓ Follow the "Guidelines for the Use of Electric Motorcycle Charging Sockets" posted at the charging spaces in the parking lot;
- ✓ Use one plug per parking space, and extension cords or adapters are strictly prohibited;
- ✓ Check the charger cable and plug status to ensure they are intact and clean before charging;
- ✓ Avoid overcharging;
- ✓ Do not modify your e-motorcycle, carry out regular checks, and use the original battery and charger supplied by the manufacturer;
- ✓ Keep the charger cable and charger socket dry and clean and do not place flammable objects in or near the e-motorcycle.